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FEEDBACK SYSTEM

ACTION TAKEN REPORT

PARENT: 2020-21



ACADEMIC YEAR 2020-2021

The below table shows the action taken based on the IQAC Recommendation from the summarized Parent feedback on institutional level with relevant implementation proof as per the discussion held on 03/06/2021.

SI No	Suggested Feedback	IQAC Recommendations	Action Taken	Proof for Implementation
01	Parents asked for offline classes to understand the concepts and network related issues	Organize periodic offline sessions or workshops where students can interact directly with teachers to clarify doubts, understand complex concepts, and receive additional support beyond what is available in online classes.	Offline sessions and workshops have been scheduled on a monthly basis, allowing students to interact directly with teachers, ask questions, and receive guidance on difficult concepts. These sessions have been well-received by both parents and students.	Offline classes during Covid era
02	Some of the students were unable to participate in related activities and attend online classes because they lacked digital devices such as laptops or smartphones	Provide study materials and Financial assistance those students are unable to attend the online classes due to lack of	Financial assistance programs have been established to support students in purchasing or renting digital devices. Provided study materials by concerned course Teacher	Some of the students were unable to participate in related activities and attend online classes because they lacked digital devices such as laptops or smartphones